

How to access

『RESI STAY Nishijin』

Japanese address : 〒602-8285
京都市上京区西中筋町11

Address : 11 Nishinakasuji-cho,
Kamigyo-ku, Kyoto city, Kyoto, 602-8285, Japan



Google map

Map of local area



From Kyoto Station



Bus [230 yen /person]

Kyoto Station

from Kyoto City Bus Stand A3 or B2 stop

↓ A3 stop : No.206

↓ B2 stop : No.50

↓ [about 30 min.]

Get off at “Senbon Nakadachiuri” stop

↓  walk [about 1 min.]

RESI STAY Nishijin



Taxi

about 20 min. ~

How to check-in

『RESI STAY Nishijin』

Entrance door password

- 1 Touch the number pad on the device.

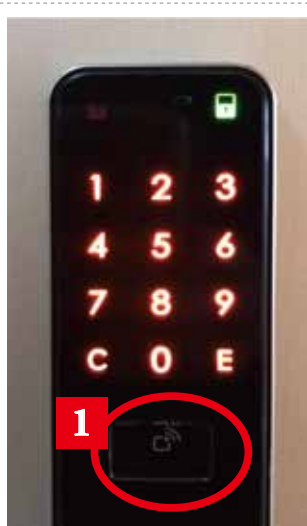


- 2 Enter the password. The door will open automatically.



How to unlock the room door

- 1 Push the button.
- 2 Enter the password. The door will open automatically.



* If you enter a wrong number 4 times, it will stop functioning for 3 min.

*The door is locked automatically, so please be careful not to forget the passwords during your stay.

Check in / out

Check in time

3PM~

Check out time

~11AM

When checking out, please make sure to put red tag in the room into the box at the Entrance.



Please be sure to check out by 11 AM on the date of your departure. **If guests continue to use the room after check-out time, they will be charged the room fee for an additional night.**

CONTACT US

- DIRECT PHONE to call the Reception Counter (8AM to 8PM)

If you have any questions during your stay, please use the phone located at the Front Entrance of the building. The phone connects directly to the Reception Counter.

- OTHER CONTACT INFORMATION (8AM to 8PM)

RESI STAY Reception Counter

Tel : +81-75-353-7744

E-mail : info@resistay.jp

[For emergencies after 8 PM]

Press [3] button on the direct phone.

If you use your personal phone, please call +81-70-3349-6646.

EMERGENCY CALL

Police **110** Ambulance / Fire **119**

Nuisance

Please be considerate of the neighbors by keeping quiet late at night and early in the morning.

In the case of excessive noise or drunkenness that causes nuisance for other guests and neighbors, it may result in the cancellation or cutting short of your stay.

Other Contact Information

**RESI STAY
Chatbot**

Our chatbot's here
24/7 to help you !



<https://obot-ai.com/bot/resistay/>

House Rules

『 RESI STAY Nishijin 』

■ Rubbish

Trash bins and garbage bags are provided in your room. *Extra trash bags in the cabinet under the kitchen sink.

Please separate your garbage into two types:

① Cans, glass bottles, and plastic bottles

② Household waste

When your room's trash bin is full, please take your garbage to the large container located outside the building. After placing your garbage in the large container, please make sure to close the lid. Do not dispose of trash on the street or in bins belonging to other buildings.



■ Luggage Storage

Please feel free to leave your luggage in the Storage before check-in and after check-out. Wirelocks are provided. Please mind your belongings. Please take valuables such as money and passports with you.



【How to unlock the storage door】

1. Please enter the password here.
2. Please turn the knob on the door to the right.
3. Please slide the door to the left to open.

■ Wi-Fi

The Wi-Fi password is listed on the acrylic stand in your room, so please check it.

■ Cleaning

There is no daily house keeping during your stay. If rubbish accumulates, please dispose of it in the rubbish dump outside.

Please use the vacuum cleaner and washing machine provided in your room.

■ Maintenance

Staff members may sometimes enter your room for maintenance purposes during your stay. You will be notified in advance. We appreciate your understanding and cooperation. There is a safety box in your room for your valuables.

■ Kitchen

Please make sure to turn on the fan in the kitchen when cooking. Cooking without the fan may cause the fire alarm to go off.

■ Prohibited acts +

- Even if it is just for a short period of time, bringing non-registered guests into the room or building is prohibited.
- Please do not move beds in your room for safety reasons.

■ Security

For security purposes, when leaving your room at any time, please make sure to lock your room door and take your valuables with you.

■ Special request

During your stay, if you or someone you are traveling with becomes ill with the flu or a similar illness, please contact the Reception counter.

We would like to take special steps during our cleaning process in order to prevent the spread of illness, Thank you for your cooperation.

Items Subject to Additional Charges

『 RESI STAY Nishijin 』

Smoking

There is no smoking inside the guest rooms, balcony, nor on the streets surrounding the building. If guests smoke inside the building or on the streets around the accommodation, there will be a fine of 10,000 yen.



Rubbish

Please bring all your personal belongings home. A disposal fee of 10,000 yen will be charged for bulky items such as strollers, suitcases, etc. that are left at the accommodation.

Do not throw your rubbish on the road or in the trash cans of other buildings.

Lost and Found

If you have forgotten an item in your room, we will keep it for two weeks. We can forward forgotten items to you. We can forward forgotten items to you by charging delivery fee and commission fee (1,000 yen per delivery) .

*If we do not hear from you in regards to the items, we will dispose of them.

Car and Bicycle Parking

RESI STAY accommodations do not have parking or bicycle parking facilities. If you are renting a car, please use a paid parking space. To avoid causing inconvenience to the local residents, please do not park your car or bicycle in any area other than paid parking lots or bicycle parking facilities.

If your vehicle is found parked in unauthorized areas, a fine of 30,000 yen will be charged.

Penalties will also apply for parking in prohibited or legally restricted areas.

Other

If any damage or malfunction of room furnishings or equipment is found to be intentional, repair costs may be charged to the guest.

We want to express our deepest gratitude to our guests for choosing to stay with RESI STAY.
We hope you have a pleasant stay with us.

For the improvement of our services, we kindly ask for your cooperation in posting a review on the booking site you used.

For information about RESI STAY accommodations and the surrounding area, please refer here.

Official website
<https://resistay.jp/>



Instagram
KYOTO_RESISTAY

