How to access
『RESI STAY KUON』

■Japanese address：〒604-8116 京都府京都市
中京区高倉通蛸薬師上る和久屋町357

■Address : 357 Wakuyacho,
Nakagyo Ward, Kyoto, 604-8116

Google map

Map of local area

■ From Kyoto station

Subway [220 yen /person]

■Kyoto Station

from “Kyoto (station no. K11)” station

↓ Platform 2: Take Subway Karasuma Line
for Kokusaikaikan [about 3min.]

“Shijo (station no. K09)” station

↓ exit no.16 [about 5 min. walk]

RESI STAY KUON

Taxi About 20 min. ～

How to check-in
『RESI STAY KUON』

■ Entrance door password

Please enter password here.

***The door is locked automatically, so please be careful not to forget the passwords during your stay.**

■ Room door password

1 Push the button.

2 Enter the password.
The door will be unlocked.

* If you enter a wrong number 4 times, it will stop functioning for 3 min.
* Room doors do not lock automatically, so please press the button to lock the door when you leave the room.

■ Check in / out

Check in time **3PM~** ▶ ***Check out time*** **~11AM**

When checking out, please make sure to put red tag in the room into the box at the Entrance.

Please be sure to check out by 11 AM on the date of your departure. **If guests continue to use the room after check-out time, they will be charged the room fee for an additional night.**

■ CONTACT US

• **DIRECT PHONE to call the Reception Counter (8AM to 8PM)**

If you have any questions during your stay, please use the phone located at the Front Entrance of the building. The phone connects directly to the Reception Counter.

• **OTHER CONTACT INFORMATION (8AM to 8PM)**

RESI STAY Reception Counter
Tel : +81-75-353-7744
E-mail : info@resistay.jp

[For emergencies after 8 PM]
Press [3] button on the direct phone.
If you use your personal phone,
please call +81-70-3349-6646.

■ EMERGENCY CALL

Police 110　　Ambulance / Fire 119

⚠ Nuisance

Please be considerate of the neighbors by keeping quiet late at night and early in the morning.
In the case of excessive noise or drunkenness that causes nuisance for other guests and neighbors, it may result in the cancellation or cutting short of your stay.

■ Other Contact Information

RESI STAY
Chatbot
Our chatbot's here
24/7 to help you !

▶

https://obot-ai.com/bot/resistay/

House Rules
『RESI STAY KUON』

■ Wi-Fi

The Wi-Fi password is listed on the acrylic stand in your room, so please check it.

■ Cleaning

This is a self-service accommodation. There is no daily house keeping during your stay. Please use the vacuum cleaner and iron available in your room. There is a laundromat on the 4th floor.

■ Maintenance

Staff members may sometimes enter your room for maintenance purposes during your stay. You will be notified in advance. We appreciate your understanding and cooperation. There is a safety box in your room for your valuables.

■ Rubbish

Trash bins and garbage bags are provided in your room.
Please separate your garbage into two types:
①Cans, glass bottles, and plastic bottles
②Household waste
When your room's trash bin is full, please take your garbage to the large container located outside the building. After placing your garbage in the large container, please make sure to close the lid. Do not dispose of trash on the street or in bins belonging to other buildings.

■ Luggage Storage

Please feel free to leave your luggage in the Storage before check-in and after check-out.
Wire locks are provided. Please mind your belongings.
*Please take valuables such as money and passports with you.

■ Prohibited acts

- Even if it is just for a short period of time, bringing non-registered guests into the room or building is prohibited.
- Please do not move beds in your room for safety reasons.

■ Security

For security purposes, when leaving your room at any time, please make sure to lock your room door and take your valuables with you.

■ Special request

During your stay, if you or someone you are traveling with becomes ill with the flu or a similar illness, please contact the Reception counter.
We would like to take special steps during our cleaning process in order to prevent the spread of illness, Thank you for your cooperation.

Items Subject to Additional Charges
『RESI STAY KUON』

Smoking

There is no smoking inside the guest rooms, balcony, nor on the streets surrounding the building. If guests smoke inside the building or on the streets around the accommodation, there will be a fine of 10,000 yen. Please smoke only in the designated smoking areas.

Rubbish

Please bring all your personal belongings home.
A disposal fee of 10,000 yen will be charged for bulky items such as strollers, suitcases, etc. that are left at the accommodation.
Do not thow your rubbish on the road or in the trash cans of other buildings.

Lost and Found

If you have forgotten an item in your room, we will keep it for two weeks. We can forward forgotten items to you. We can forward forgotten items to you by charging delivery fee and commission fee (1,000 yen per delivery) .
*If we do not hear from you in regards to the items, we will dispose of them.

Car and Bicycle Parking

RESI STAY accommodations do not have parking or bicycle parking facilities. If you are renting a car, please use a paid parking space. To avoid causing inconvenience to the local residents, please do not park your car or bicycle in any area other than paid parking lots or bicycle parking facilities.
If your vehicle is found parked in unauthorized areas, a fine of 30,000 yen will be charged.
Penalties will also apply for parking in prohibited or legally restricted areas.

Other

If any damage or malfunction of room furnishings or equipment is found to be intentional, repair costs may be charged to the guest.

We want to express our deepest gratitude to our guests for choosing to stay with RESI STAY.
We hope you have a pleasant stay with us.

For the improvement of our services, we kindly ask for your cooperation in posting a review on the booking site you used.

For information about RESI STAY accommodations and the surrounding area, please refer here.

Official website
https://resistay.jp/

Instaglam
KYOTO_RESISTAY