

WELCOME TO RESI STAY !

Dear valued guest,
Thank you so much for staying
at **RESI STAY KUON**.

Please enjoy your stay here in kyoto!

INFORMATION

■ CONTACT US

- **DIRECT PHONE from this building (8:00 - 20:00)**

If you have any questions during your stay, please use the phone located in the entrance of the building. Please pick up the phone and press the [1] button on the direct phone and you will be connected to the Reception Counter.

If you use your personal phone, please call +81-75-353-7744.



- **OTHER CONTACT INFORMATION (8:00 - 20:00)**

You also could get a contact with us through following ways.

TEL : 075-353-7744 / E-mail : info@resistay.jp

[After 20:00, in the case of an emergency]

In the case of an emergency, please press the [3] button on the direct phone and you will be connected to an emergency staff phone.

If you use your personal phone, please call +81-80-3838-9292 / +81-70-1804-6888

■ EMERGENCY CALL

Police **110** Ambulance / Fire **119**

■ CHECK OUT

Check out time **11 : 00 a.m.**



Please be sure to check out by 11 AM on the date of your departure. When you check out, please make sure to put **red tag in the room**

into the box at the Entrance.

If guests continue to use the room after check-out time, they will be charged the room fee for an additional night.

! QUIET AREA

We please ask you not to be noisy especially at night and early in the morning.

■ ABOUT SMOKING



Smoking is only permitted in designated area within the facility. A fine of 10,000 yen will be imposed for smoking outside this area.

Please note that smoking on the street is also subject to a fine, as this city has prohibited street smoking throughout the entire area.

Thank you for your understanding and cooperation.



■ ABOUT GARBAGE



Rubbish bins and trash bags are provided in your room. When the rubbish bin in your room is full, **dispose of your trash in the large container located outside of the building.**

Do not throw your rubbish on the road or in the trash cans of other buildings.

Extra trash bags are located in the cabinet under the kitchen sink.

Please bring all your personal belongings home. (A disposal fee 10,000 yen will be charged for bulky items such as strollers, suitcases, etc that are left at the accommodation.)

※After throw the rubbish, please cover the trash can with the lid.



■ KITCHEN



Please make sure to turn on the fan in the kitchen when cooking.

Cooking without the fan may cause the fire alarm to go off.

■ PARKING

- **There is no parking space in this accommodation.**

Please do not park your car or rental bicycles in accommodation or space of neighbors.

- Parking on the street or private property in the neighborhood is strictly prohibited as this creates a nuisance to the neighbors. (In general, there is no free parking on the streets in Kyoto City.)

- If your car is discovered to be parked outside of a allowed parking lot,

there will be a fine of 30,000 yen. *Parking in a prohibited area will also result in a penalty.

■ PROHIBITED ACTS



- Even if it just for a short period of time, it is prohibited to bring non-registered guests into the room or building.

- Please do not move beds in your room for the safety reasons.

■ NUISANCE



Please be considerate of the neighbors by keeping quiet late at night and early in the morning.

In the case of excessive noise or drunkenness that causes nuisance for other guests and neighbors, it may result in the cancellation or cutting short of your stay.

■ SECURITY



For security purposes, when leaving your room at any time, please be sure to lock your room door and take your valuables with you.

■ SPECIAL REQUEST

During your stay, if you or someone you are traveling with becomes **sick with the flu or similar illness,**

please get in contact with the Reception counter.

We would like to take special steps during our cleaning process in order to prevent the spread of sickness, Thank you for your cooperation.